

100

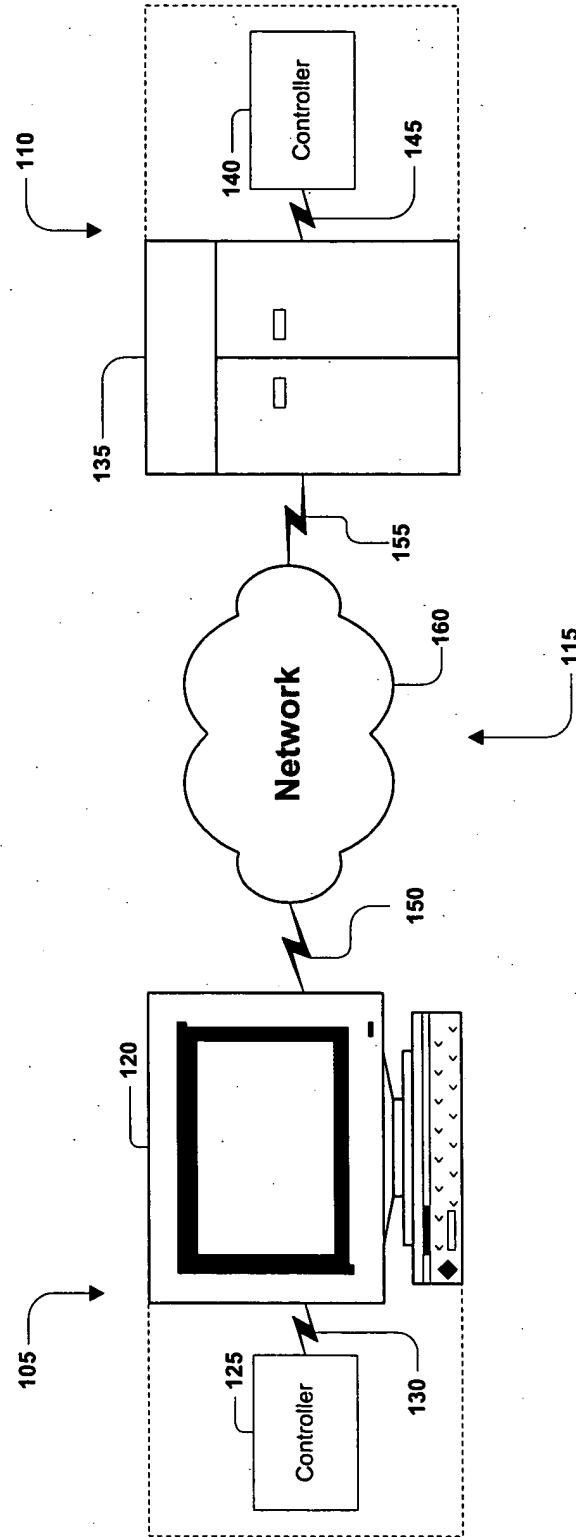


Fig. 1

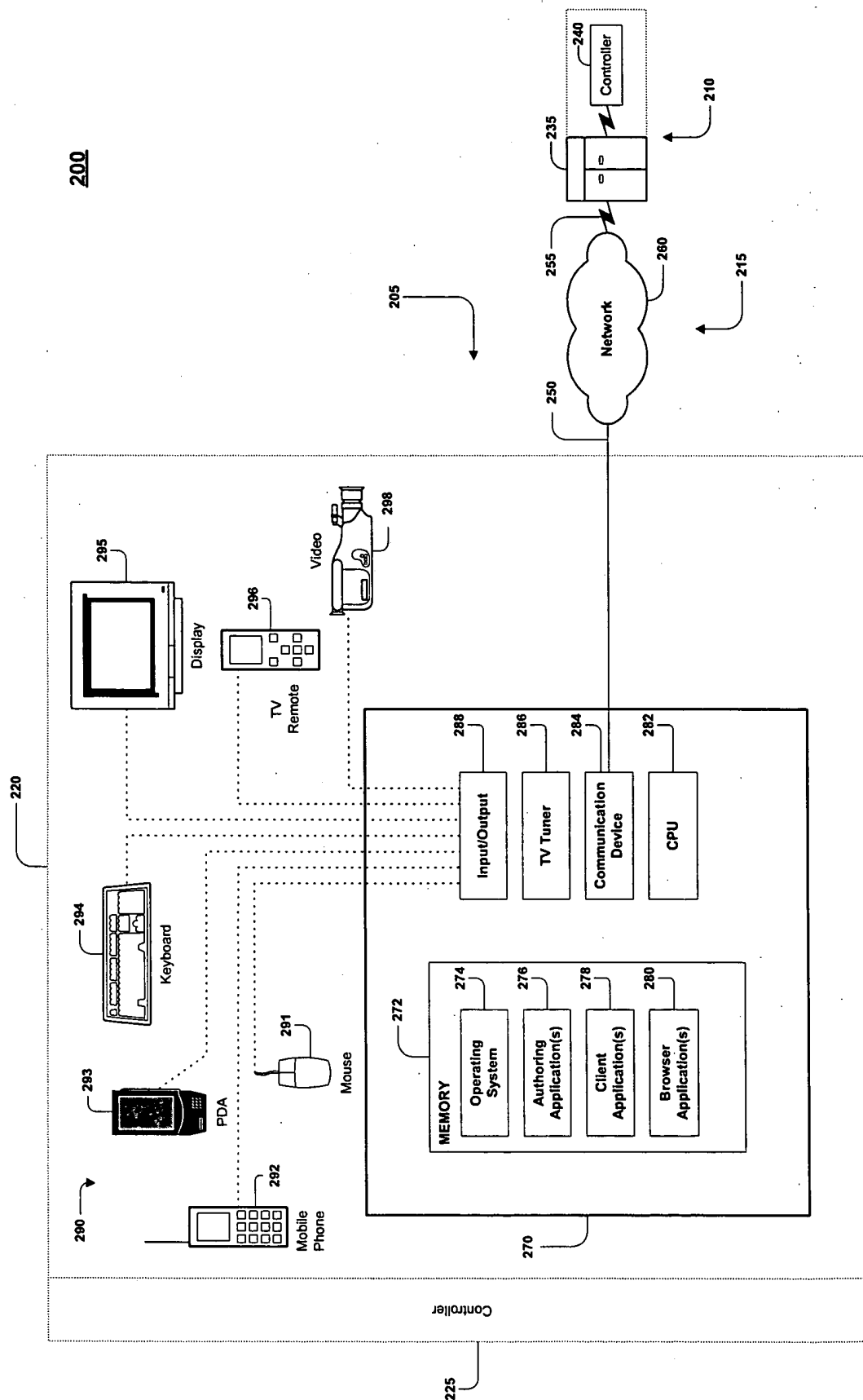


Fig. 2

300

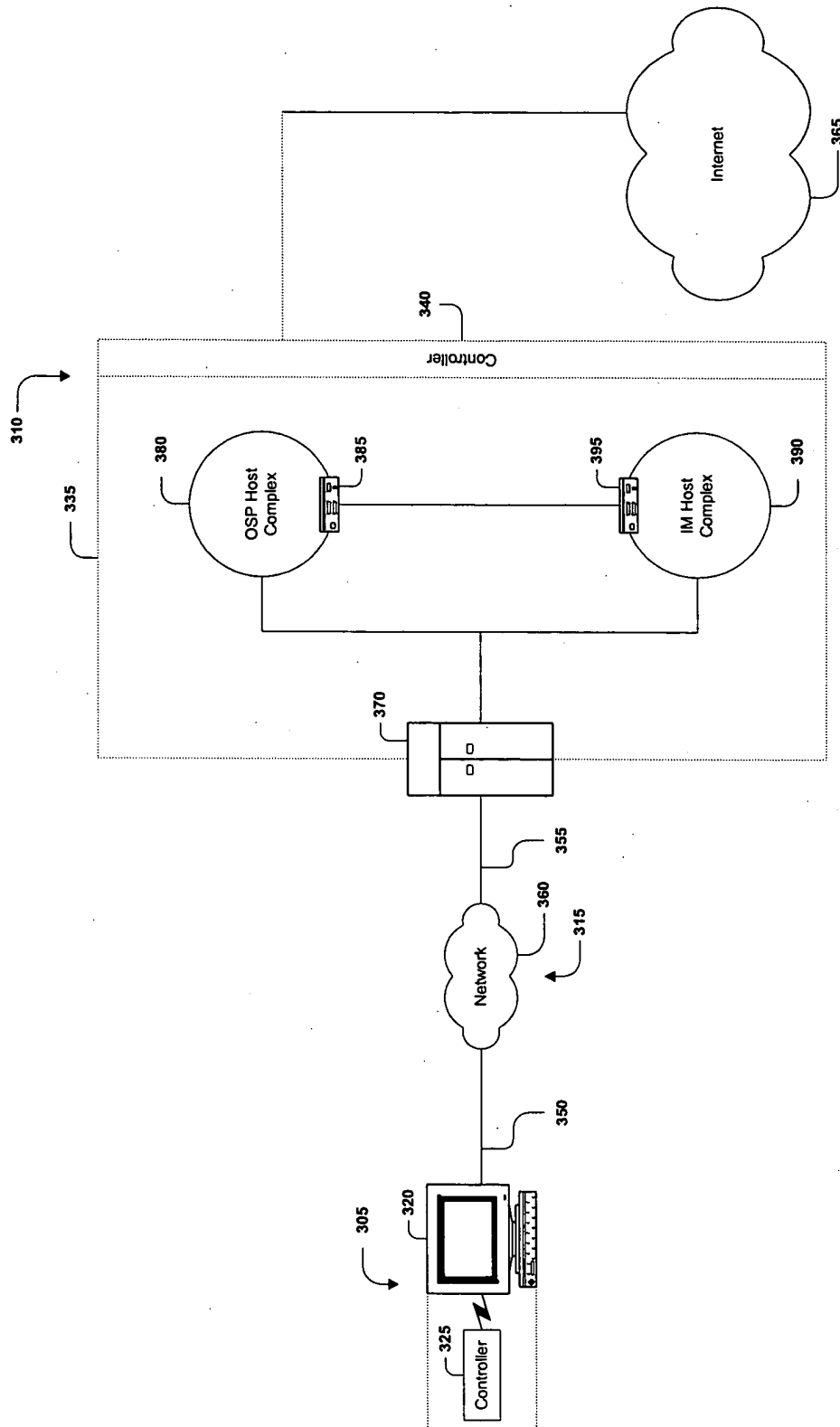


Fig. 3

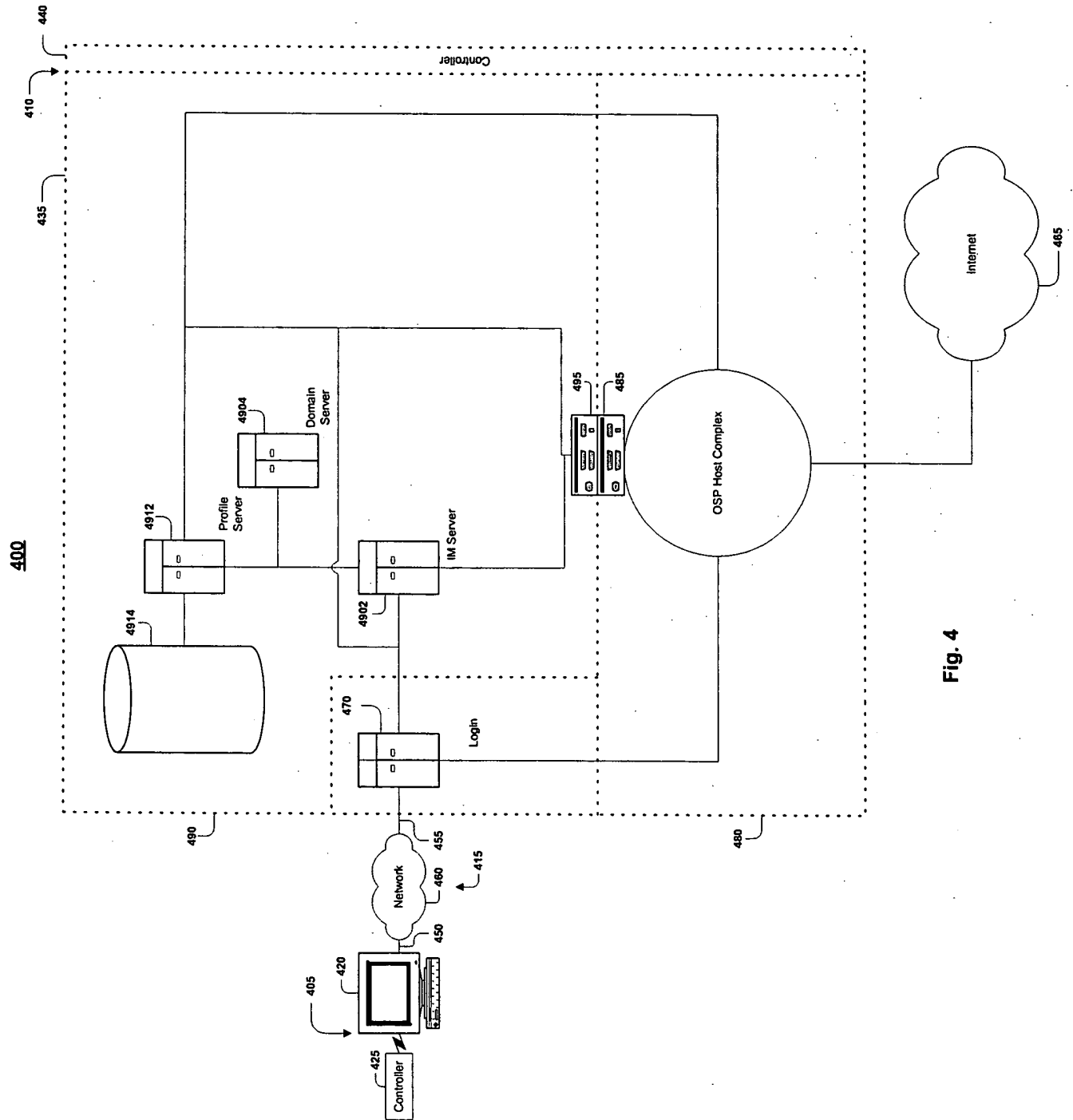


Fig. 4

500

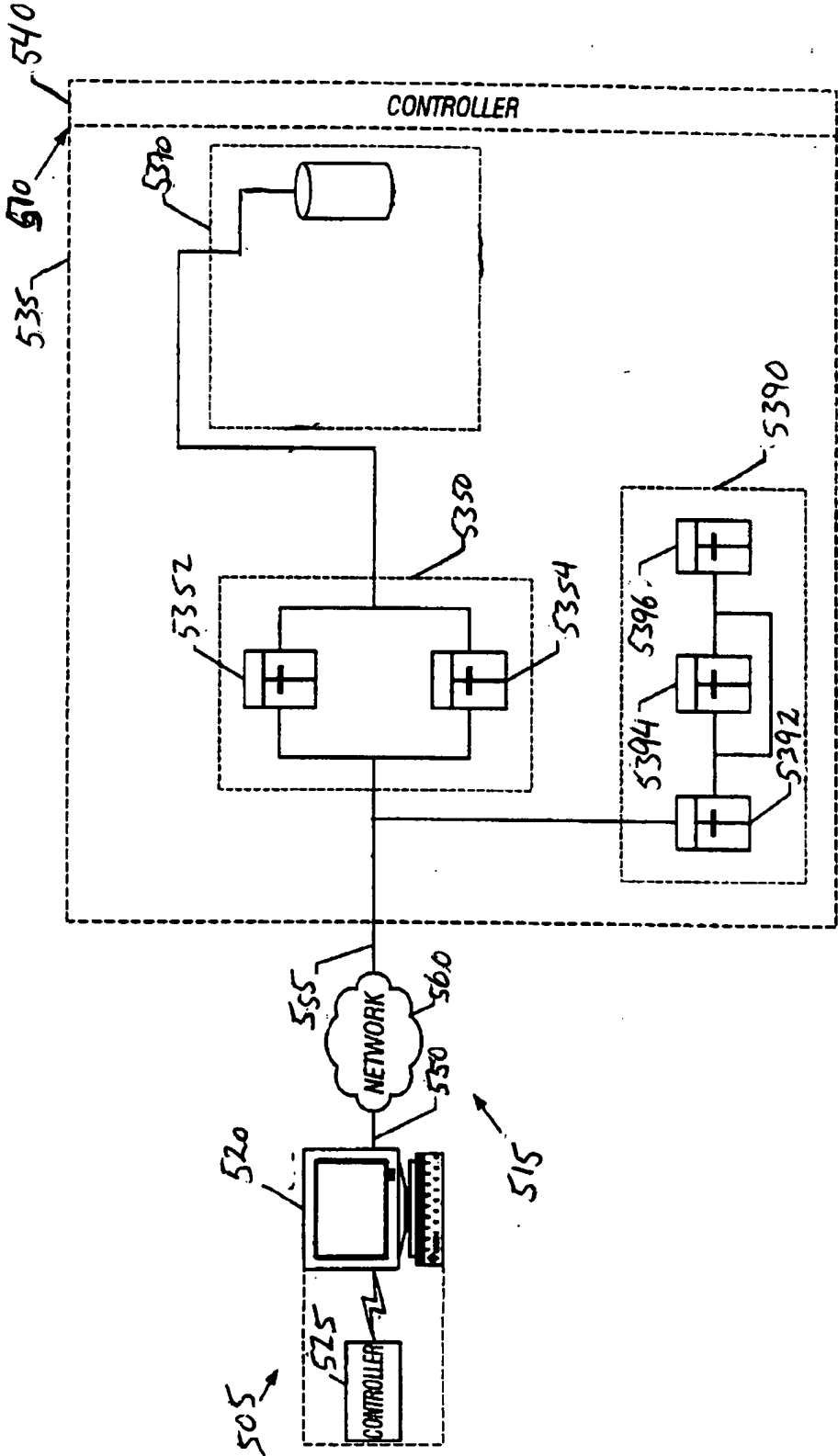


FIG. 5

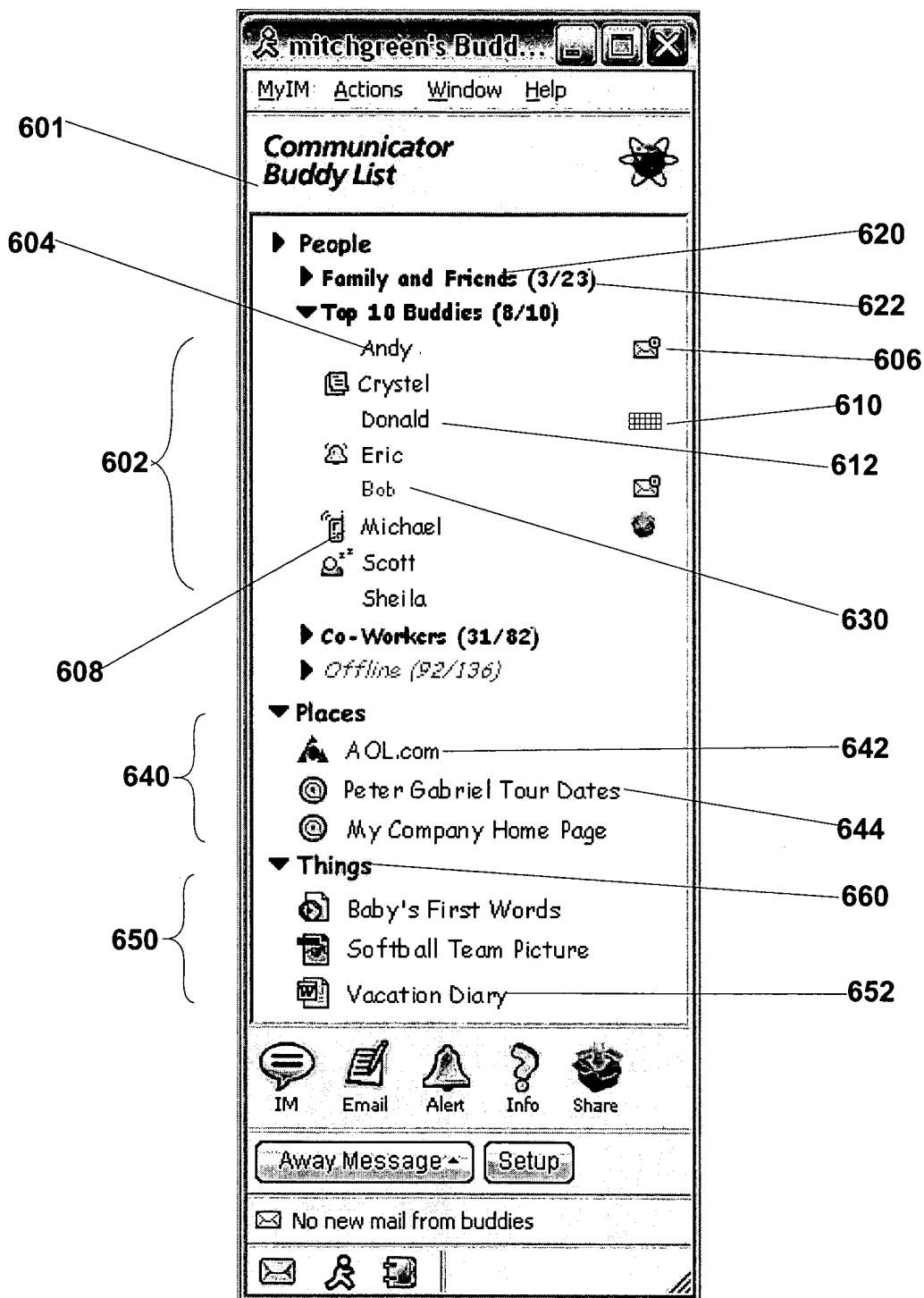
600

Fig. 6

BEST AVAILABLE COPY

600 ←
706 ←
704 ←

Message List:

Sender	Subject	Date & Time	Size
Andy	Re: Question from the message boards	Yesterday, 11:00 AM	2KB
Andy	Fwd: Re: Communicator	Yesterday, 1:34 PM	1KB
Andy	Re: "Saved" folder, IMAP APPEND command an...	Yesterday, 1:42 PM	702B
Andy	Weekly AOL Communicator Usage & stats for w...	Yesterday, 2:19 PM	8KB
Andy	Re: "Saved" folder, IMAP APPEND command an...	Yesterday, 5:09 PM	642KB
Andy	Fwd: Re: Review Follow-up...	Yesterday, 10:00 PM	2KB
Andy	Re: "Saved" folder, IMAP APPEND comman...	Yesterday, 11:07 PM	3KB
Andy	Fwd: CD request for Mossberg	Today, 7:53 AM	15KB
Andy	Review Follow-up...	Today, 7:55 AM	7KB

Selected Message:

Subject: Re: "Saved" folder, IMAP APPEND
 From: Andy
 Date: Yesterday, 10:00 PM
 To: Mitch
 Sent on: AOL Communicator (20030618.1 Win)

not to mention the mass confusion among the masses about why they have a Spam folder.

Mitch wrote:
 then you get to be the bad guy
 Andy wrote:
 i disagree.

File Explorer:

- 303-712-1234
- 4 unread emails from the buddy
- ac_product
- ac_support
- aol_admin
- aol_products
- Drafts
- personal
- Sent
- Trash
- Mac
- Inbox
- Drafts
- Sent
- Trash
- Deleted Mess...
- Sent Messages
- Local Mail
- Outbox
- Drafts
- Trash
- Sent
- Netscope
- Inbox
- Drafts
- Sent
- Trash
- Bugscape
- Mail Views
- Spam on AOL
- Spam on Mac
- Spam on Ne...

Bottom Panel:

Personal (17/21)
 Bounces (17/40)
 Andy
 Work
 Buddy is not online.
 4 unread emails from the buddy

Co-Workers (23/44)
 Alexander
 Bill
 Brent

AOL: 29 new messages

Fig. 7

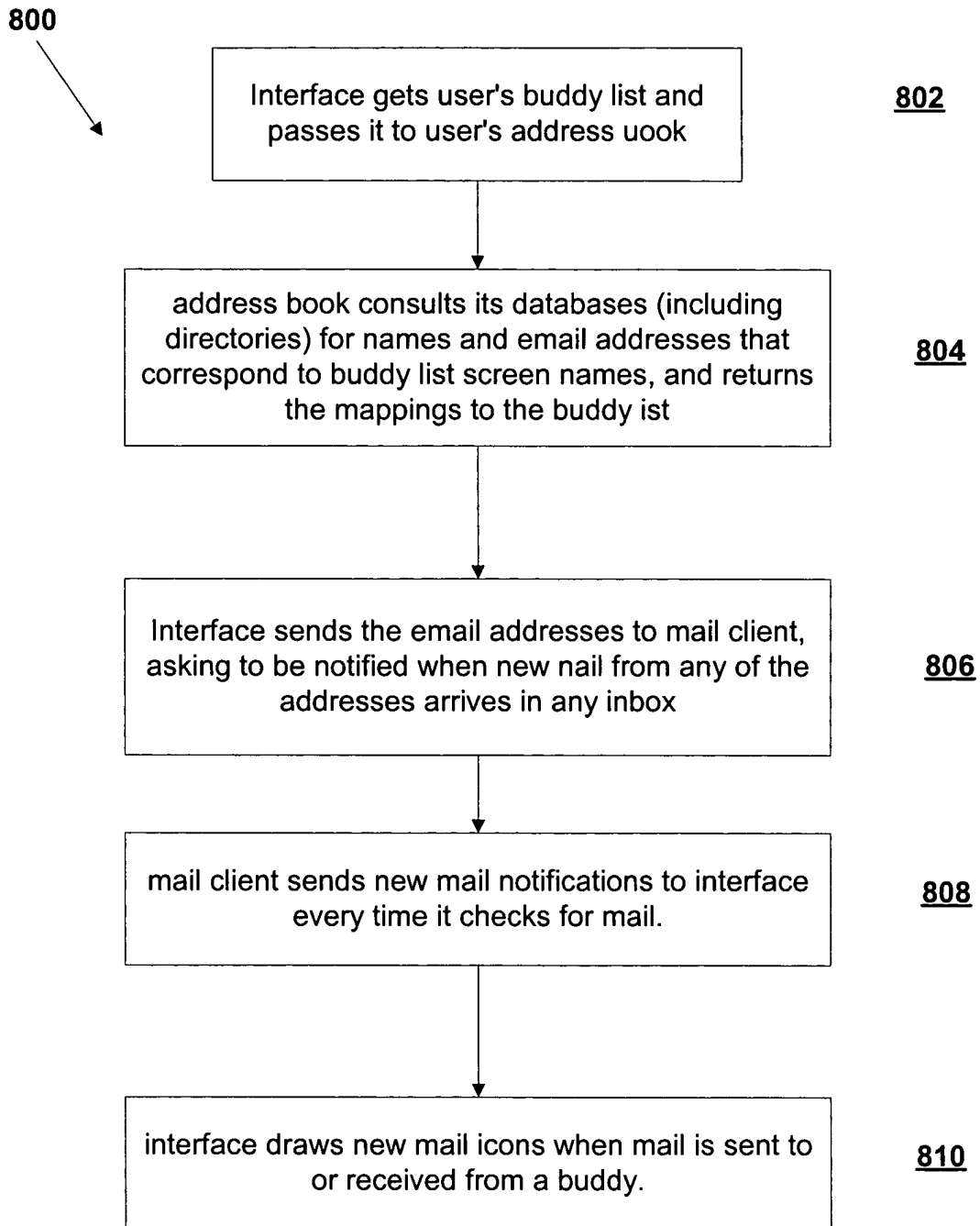


Fig. 8

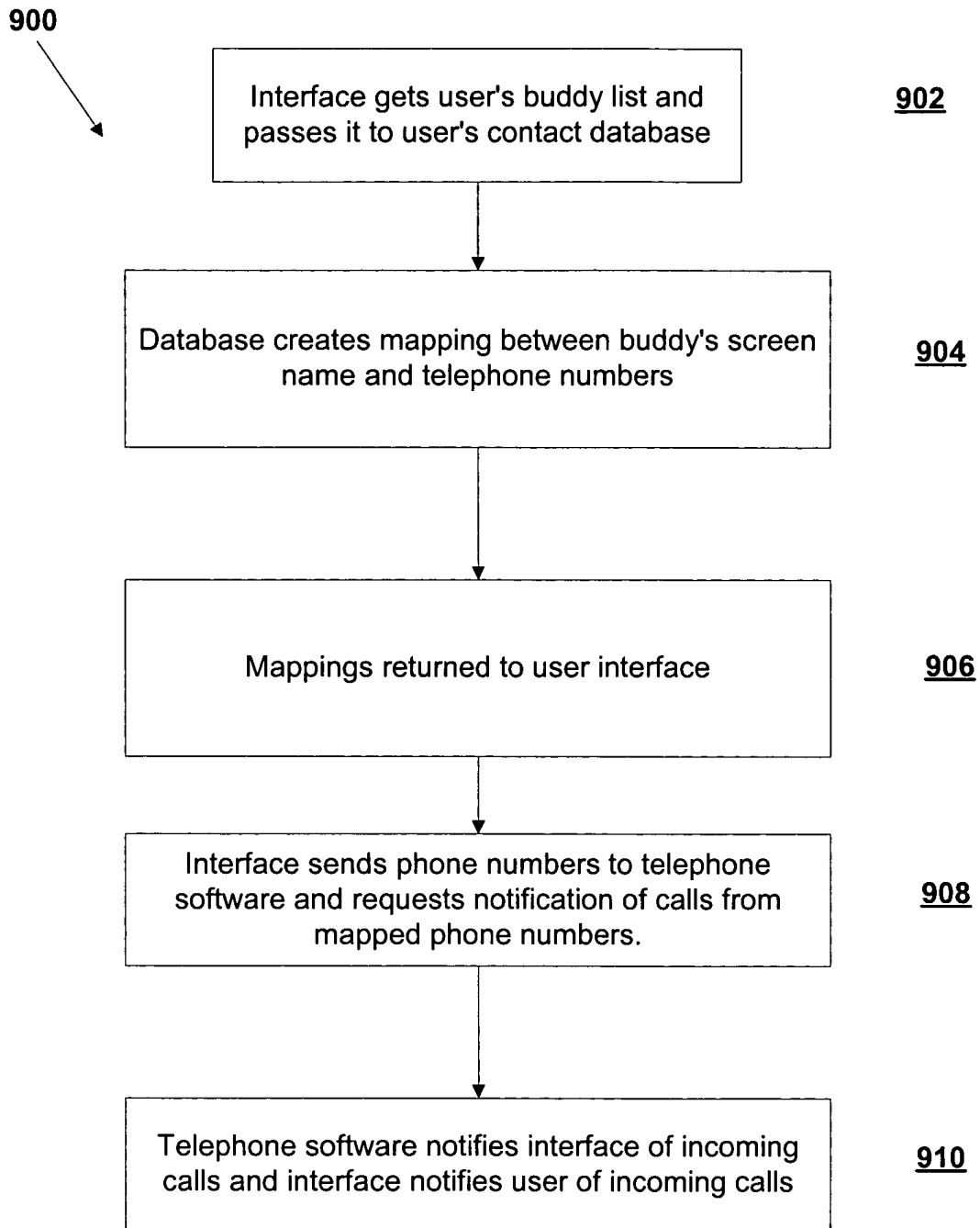


Fig. 9

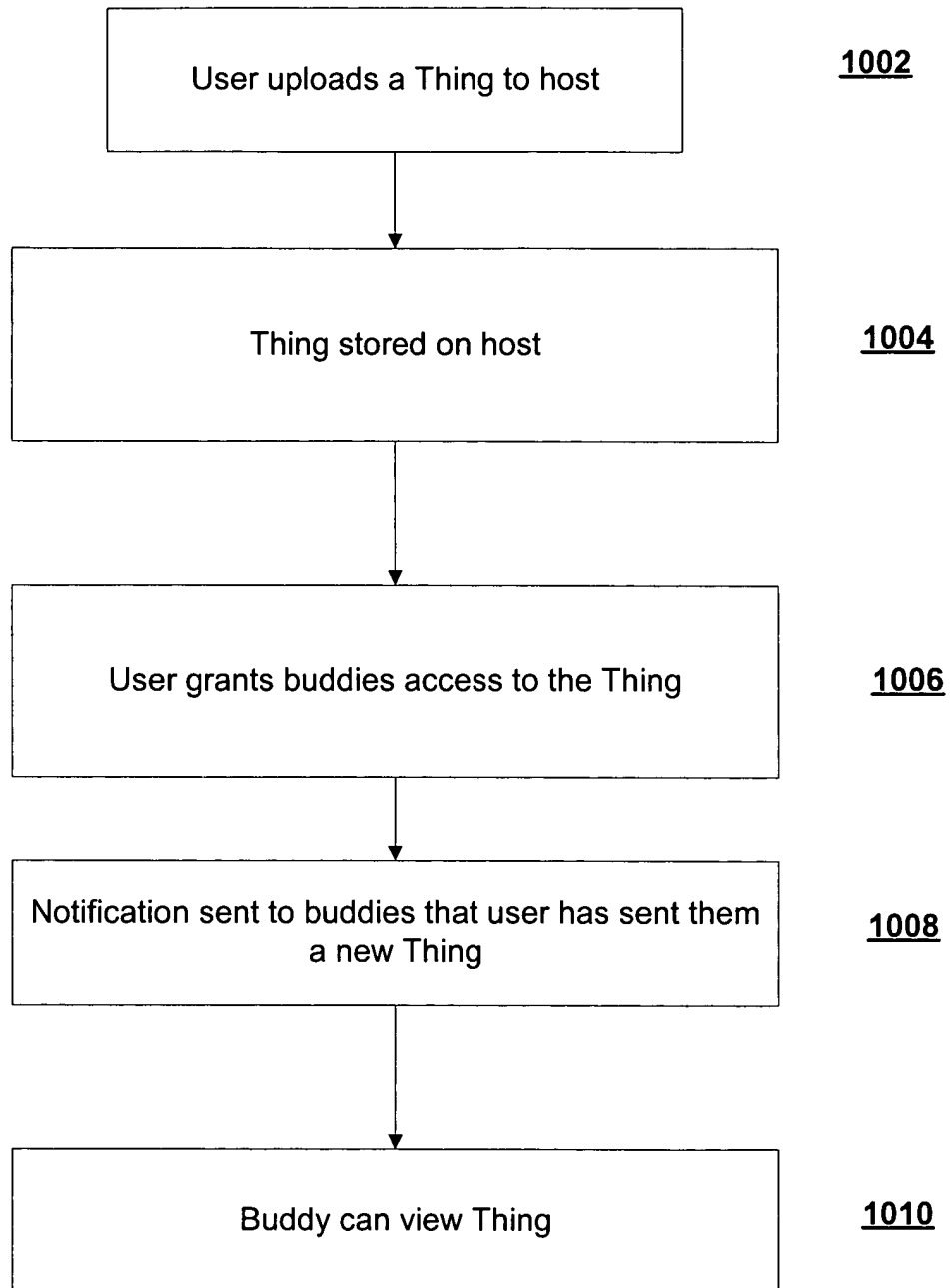


Fig. 10